

Patents



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Klinker, et al.) Art Unit: 2662
Serial No.: 09/833,219) Examiner: Saba Tsegaye)
Filed: April 10, 2001	RECEIVED
For: System and Method to Assure Network) MAR 0 3 2004
Service Levels with Intelligent Routing	Technology Center 2600

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

CERTIFICATE OF MAILING

I hereby certify that this Response to Office Action is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313 on: February 23, 2004

Colleen Kadian

RESPONSE TO OFFICE ACTION

Sir:

Responsive to the Office Action mailed October 22, 2003, please enter the following amendments. Please reconsider the application in light of the amendments and the appended remarks. A request for a one-month extension of time accompanies this response.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 11 of this paper.

Conclusion is on page 14 of this paper.